Central Bedfordshire Council Priory House Monks Walk Chicksands, Shefford SG17 5TQ



please ask for Sandra Hobbs direct line 0300 300 5257 date 21 June 2012

# **NOTICE OF MEETING**

# **EXECUTIVE**

Date & Time
Tuesday, 3 July 2012 at 9.30 a.m.

Venue

Council Chamber, Priory House, Monks Walk, Shefford

Richard Carr

Chief Executive

To: The Chairman and Members of the EXECUTIVE:

Cllrs J Jamieson – Chairman and Leader of the Council

M Jones – Deputy Leader and Executive Member for Corporate

Resources

M Versallion – Executive Member for Children's Services

Mrs C Hegley – Executive Member for Social Care, Health and Housing

N Young – Executive Member for Sustainable Communities –

Strategic Planning and Economic Development

B Spurr – Executive Member for Sustainable Communities –

Services

Mrs P Turner MBE – Executive Member – Economic Partnerships

R Stay – Executive Member – External Affairs

All other Members of the Council - on request

MEMBERS OF THE PRESS AND PUBLIC ARE WELCOME TO ATTEND THIS MEETING

# AGENDA

## 1. Apologies for Absence

To receive apologies for absence.

#### 2. Minutes

To approve as a correct record, the Minutes of the meeting of the Executive held on 15 May 2012.

#### 3. Members' Interests

To receive from Members any declarations and the nature in relation to:-

- (a) personal interests in any agenda item
- (b) personal and prejudicial interests in any agenda item.

#### 4. Chairman's Announcements

To receive any matters of communication from the Chairman.

#### 5. **Petitions**

To consider petitions received in accordance with the Scheme of Public Participation set out in Annex 2 of Part A4 of the Constitution.

### 6. **Public Participation**

To respond to general questions and statements from members of the public in accordance with the Scheme of Public Participation set out in Appendix A of Part A4 of the Constitution.

### 7. Forward Plan of Key Decisions

To receive the Forward Plan of Key Decisions for the period 1 July 2012 to 30 June 2013.

# **Decisions**

Item	Subject	Page Nos.
8.	Customer First Implementation	33 - 42
	Following detailed analysis of customer preferences, technical requirements and organisational capacity to change, the report proposes that the Council moves to implementation of a new service delivery model for Customer Service. Please note that Appendix A has previously been circulated to Executive Members. A copy is available at <a href="http://www.centralbedfordshire.gov.uk/modgov/ieListDocuments.aspx?Cld=577&amp;Mld=4049&amp;Ver=4">http://www.centralbedfordshire.gov.uk/modgov/ieListDocuments.aspx?Cld=577&amp;Mld=4049&amp;Ver=4</a> or a hard copy can be obtained from Sandra Hobbs 0300 300 5257.	
9.	Provisional Outturn 2011/12	43 - 70
	The report provides information on the provisional outturn for 2011/12, subject to audit.	
10.	Provisional Capital Outturn 2011/12	71 - 90
	The report provides information on the provisional capital outturn for 2011/12, subject to audit.	
11.	Towards Excellence in Adult Social Care	91 - 104
	To inform the Executive of the significant achievements made in Adult Social Care, and the subsequent sector wide recognition received from the Towards Excellence in Adult Social Care Board.	
12.	Central Bedfordshire Council Private Housing Renewal Policy	105 - 142
	To adopt the revised Central Bedfordshire Council Housing Renewal Policy following consultation.	
13.	Residual Waste and Recycling Treatment and Disposal Contracts	143 - 150
	This report seeks approval for expenditure for two new contracts to continue (1) the treatment and disposal of residual waste and (2) the treatment and disposal of recycling collected by Central Bedfordshire Council (CBC).	

## **Monitoring Matters**

## Item Subject Page Nos.

### 14. Quarter 4 Performance Report

151 - 162

To report on Quarter 4 2011/12 performance for Central Bedfordshire Council's corporate performance indicator set.

### 15. Exclusions of the Press and Public

To consider whether to pass a resolution under section 100A of the Local Government Act 1972 to exclude the Press and Public from the meeting for the following item of business on the grounds that the consideration of the item is likely to involve the disclosure of exempt information as defined in Paragraph 3 of Part I of Schedule 12A of the Act.

# **Exempt Decisions**

Item	Subject	Exempt Para.	Page Nos.
16.	<b>Customer First Implementation</b>	* 3	To follow

To set out Appendix B to agenda item 8 'Customer First Implementation', the appointment of a technology partner for the Customer First Programme.